

What is claimed is:

1. A method, comprising:
 - in response to an user's request for at least one service relating to a service provider's network, providing an agent for installation on the user's premises and for coupling to the service provider's network via a physical connection;
 - automatically detecting at the agent an installation of a communications device to a local network coupled to the agent;
 - automatically offering via the communications device a plurality of user-selectable service options relating to the service provider's network and relating to at least one capability of the communications device, the at least one capability detected by the agent;
 - in response to a selection of at least one service option from the plurality of service options, providing via the agent a user connection address.
2. The method of claim 1, further comprising:
 - receiving the user's request for at least one service relating to the service provider's network.
3. The method of claim 1, further comprising:
 - coupling the agent to the service provider's network.
4. The method of claim 1, further comprising:
 - detecting the at least one capability of the communications device.
5. The method of claim 1, further comprising:
 - registering the communications device with the service provider's network.
6. The method of claim 1, further comprising:
 - accounting for a service provided to the communications device via the service provider's network.

7. The method of claim 1, wherein the physical connection comprises a cable modem.
8. The method of claim 1, wherein the physical connection comprises a DSL modem.
9. The method of claim 1, wherein the physical connection comprises a telephone modem.
10. The method of claim 1, wherein the physical connection comprises a wireless modem.
11. The method of claim 1, wherein the physical connection comprises an optical fiber connection.
12. The method of claim 1, wherein the physical connection comprises a free-space optics connection.
13. The method of claim 1, wherein the communications device is a computer.
14. The method of claim 1, wherein the communications device is a telephone.
15. The method of claim 1, wherein the communications device is a multimedia device.
16. The method of claim 1, wherein the user connection address is a telephone number.
17. The method of claim 1, wherein the user connection address is an e-mail address.
18. The method of claim 1, wherein the user connection address is an IP address.
19. A machine readable medium comprising instructions for activities comprising:
in response to an user's request for at least one service relating to a service provider's network, providing an agent for installation on the user's premises and for

coupling to the service provider's network via a physical connection;

automatically detecting at the agent an installation of a communications device to a local network coupled to the agent;

automatically offering via the communications device a plurality of user-selectable service options relating to the service provider's network and relating to at least one capability of the communications device, the at least one capability detected by the agent;

in response to a selection of at least one service option from the plurality of service options, providing via the agent a user connection address.

20. A system comprising:

an agent provided in response to an user's request for at least one service relating to a service provider's network, said agent provided for installation on the user's premises and for coupling to the service provider's network via a physical connection, said agent comprising a detector adapted to automatically detect an installation of an communications device on a local network coupled to said agent;

a user interface adapted to automatically offer via the communications device a plurality of user-selectable service options relating to the service provider's network, a selection of at least one user-selectable service option from the plurality of user-selectable service options automatically transmitted via said agent to the service provider's network and resulting in the provision via said agent of a user connection address.